

## GENERAL CONDITIONS FOR TOUR DEPARTING OCTOBER 23, 2009

**RESPONSIBILITY:** CFS TOURS INC. (tour leader) and CIE Tours International (tour operator) are not responsible for any personal injury, property damage or other loss a passenger incurs on any tour arising from acts or omissions by any air carrier, public transport company, hotel, car rental company, subcontractor or other person or organization, whether or not such company is rendering any services supplied on the tour. All tickets and vouchers are issued and supplied subject to the foregoing and to any and all terms and conditions under which transportation and services are provided. We accept no responsibility for losses or expenses due to delay or changes in schedules, flight cancellations due to mechanical problems, sickness, weather, strikes, war, quarantine, or other causes. Passengers must bear all such losses or expenses. Luggage is carried at owner's risk throughout the tour unless insured. Hand baggage and small articles such as coats, umbrellas or cameras are entirely in the care of the passengers. The right is reserved to decline to accept or to return any person as a member of any tour or to cancel or alter the tour. Airline tariffs limit liability for passenger baggage. **IMPORTANT:** The tour operator is not responsible for mechanical breakdowns, government actions, weather, acts of God, misconnections or related expenses to / from flights or other circumstances beyond its control.

**AIR TRANSPORTATION:** Airfares to Ireland have been selected that are most suitable when combined with land arrangements. All fares are subject to government approval and are subject to change without notice; airfares are guaranteed once they have been paid and ticketed. Cancellations or name changes made after tickets have been issued are subject to \$150.00 to \$200.00 fee. Cancellations made on non-refundable tickets can receive no refund. Once travel is completed, copies of airline tickets for clients with frequent flyer programs cannot be issued. Therefore, the traveler should keep the passenger coupon at the back of the airline ticket.

**UNUSED TOUR ARRANGEMENTS:** CFS TOURS INC. cannot make refunds or exchanges for unused accommodations, services, or features of any tour unless agreed upon prior to departure.

**DEPOSIT REQUIREMENTS:** A non-refundable deposit of **\$400.00** per person is required at time of enrollment. Enrollment forms and deposits must be received by CFS TOURS INC. prior to **August 9, 2009**.

**FINAL PAYMENTS:** Full payment must be received no later than **August 9, 2009**. Payments may be made by check or money order to CFS TOURS INC., 30 Briarcliff Professional Center, Bourbonnais, IL 60914. Payments made by credit card will incur an additional fee as listed on itinerary under "What's Included".

**PARTICIPANT CANCELLATIONS:** All cancellations must be advised in writing (by mail, fax or email) to CFS TOURS INC. prior to tour departure during normal business hours. (9:00 a.m. to 5:00 p.m. EST, Monday - Friday). Cancellations received within 100 days of departure are subject to the following penalties on the land portion:

Between: 99 & 65 days before departure date - Initial deposit plus \$200 per person

64 & 21 days before departure date - 25% per person

20 & 8 days before departure date - 35% per person

fewer than 8 days before departure date - 50% per person

on day of departure - 100% per person

Airfare cancellation fee is \$150.00 to \$200.00 per person and applies once tickets are issued. Cancellation fees on coach passes and banquets are \$25.00 per person.

**TRAVELERS WITH SPECIAL NEEDS:** The tour operator's motorcoaches are not equipped with wheelchair ramps and tour members must be able to mount 2 or 3 steps into the coach. We cannot provide assistance for walking, dining, getting on / off transportation vehicles or other personal needs. Travelers in need of assistance must be accompanied by a qualified travel companion. Passengers necessitating unique attention must advise the tour operator at time of booking. We will make reasonable efforts to accommodate disabled tour participants but we are not responsible for denial of service by any of our suppliers.

**TOUR DIRECTOR:** The entire land portion of all motorcoach tours is conducted by a professional driver / guide.

**ACCOMMODATIONS:** Land arrangements are provided as described in our tour program. CFS TOURS INC. and CIE Tours International, Inc. reserves the right to substitute hotels for accommodations in similar categories. Accommodations are based on double occupancy. A single occupancy charge will be applied for single rooms.

**MEALS:** Meals are provided as specified in our tour program. Dinners in hotels are on a table d'hote basis.

**VISITS, ENTERTAINMENT, AND OTHER FEATURES:** CFS TOURS INC. and CIE Tours International, Inc. reserves the right to substitute visits, entertainment and other features when establishments are closed or cannot be visited for reasons beyond our control

**BAGGAGE:** Handling of one piece of baggage per person is included in the cost of the coach tour. Only one suitcase per person is permitted and size should not exceed 30 x 20 x 10 inches. Maximum weight of this suitcase may not exceed 50 pounds. In addition, a carry-on bag will be provided to each participant for their use. CIE Tours International, Inc. and CFS TOURS INC. are not responsible for carry-on bags. .

**TIPS:** Tips for services of a personal nature and to the tour driver are not included in the tour cost and are left to your discretion.

**CHILDREN:** Children aged 12 or more are charged the full adult rate on coach and must be accompanied by an adult. Children under the age of 12 years of age are not permitted to travel on coach tours.

**SMOKING POLICY:** Smoking is not allowed on the motorcoach. Frequent stops are made throughout the day where there are opportunities to smoke. All public areas of restaurants, pubs, and hotels in Ireland are non-smoking.

**NOT INCLUDED:** All items of a personal nature (room service, beverages, telephone charges, laundry, special food request, etc.) and beverages & meals not specified on the tour itinerary are not included and must be paid by the passenger.

**TRAVEL DOCUMENTS:** If you are a U.S. or Canadian citizen, the only document you will need is a valid passport. CFS TOURS INC. will provide the rest of the paperwork: airline tickets, tour voucher, maps and tour information. We supply you with convenient carry on bags, ticket wallets and baggage tags. Documents will be shipped by U.P.S. ground service approximately 21 days prior to departure provided full payment has been received.

**TOUR OPERATOR CANCELLATIONS:** Tour departures are not guaranteed. If it becomes necessary to cancel a coach tour prior to departure, the tour operator will offer the next available date at no additional land cost. If this is not acceptable, a full refund of all monies paid to the tour operator will be made.

**LAW:** Passenger contract with the tour operator is subject exclusively to Irish Law and Jurisdiction for Irish Tours.

**MORE INFORMATION:** Contact Beverly Chesterfield Cell phone: 1-815-351-1355, Fax: 1-815-935-2429, or Email: [bev@CFSTours.com](mailto:bev@CFSTours.com) or write CFS TOURS, INC at 30 Briarcliff Professional Center, Bourbonnais, IL 60914 U.S.A.